



👤 39 years  
 ♂ Male  
 📍 Chişinău  
 💰 15 000 MDL

## Preferences

- Full-time
- Flexible
- In shifts
- In-house
- Hybrid
- Remote

## Languages

- **Romanian** · Fluent
- **Russian** · Fluent
- **English** · Fluent

**Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>**

# Customer Service, Front Office and Hotel Management, Team Supervisor

## Work experience

**Front desk Supervisor** · Meininger Hotels · Amsterdam

*November 2018 - September 2023 · 4 years 11 months*

Гостиничный бизнес, обучение новых сотрудников, планирование программ обучения, внедрение новых стратегий, составление графиков, подготовка итогов и бюджетов для бухгалтерского учета.

Работа с широким кругом клиентов (все страны мира), работа с рекламациями и многое другое...

Team leader, front desk supervisor.

Hotel industry, training new employees, planning training programs, implementing new strategies, making schedules, preparing totals and budgets for accounting.

Dealing with a wide range of customers (all countries in the world), handling complaints.

## Desired industries

- HoReCa / Foodservice
- Tourism / Hospitality
- Education / Training / Consulting

## Education: Higher

### ASEM

*Graduated in: 2007*

Faculty: Economy and International Relations

Speciality: Economy

## Courses, trainings

**Social Hygiene**

*Graduated in 2022*

Organizer: HORECA Netherlands